



ELECTRIC MEMBERSHIP CORPORATION

P.O. Box 509 ▪ Covington, Georgia 30015 ▪ Phone: 770.786.3484 ▪ Web: [www.ssemc.com](http://www.ssemc.com)

**Message from our President/CEO:**

Snapping Shoals Electric Membership Corporation is committed to the safety and well-being of our members, employees and the communities we serve. Our communities have witnessed unprecedented developments regarding the COVID-19 virus over the last few days. In accordance, SSEMCC has implemented a number of prudent continuity measures to mitigate the impact of COVID-19 on business operations to our members and employees.

**Beginning Tuesday, March 17, and until further notice, our offices will be open for drive-thru traffic only.**

Please consider utilizing one of our many electronic communication options available on our website ([www.ssemc.com](http://www.ssemc.com)), the mySSEMCC app, emailing [customerservice@ssemc.com](mailto:customerservice@ssemc.com), or by calling 770-786-3484.

Our employees have eliminated all non-essential business travel and postponed or canceled large meetings. When reasonable and prudent, we will also scale-down office staffing and allow certain employees to work from home. Our line personnel and other outside crews will continue to operate 24/7 with employees on-site and on-call. Our staff of dedicated employees remain committed to providing you with top-notch, reliable service even during the most unusual of times. The COVID-19 Pandemic is no exception.

Additionally, we recognize the extraordinary social and economic stresses that many families within our community may be experiencing. We are ready and willing to assist our members in need. Please contact our customer service department at 770-786-3484 if you need to discuss an extended payment plan.

Please protect yourself and your family. Additional information for how to protect yourself and loved ones against the COVID-19 virus can be found at [www.cdc.gov](http://www.cdc.gov)

Rest assured that our commitment to you will be to continue to provide the reliable, affordable power that our members expect.

Respectfully Yours,

*Bradley K. Thomas*

President/CEO