

Snapping Shoals EMC Illuminator

A Monthly Newsletter for Snapping Shoals EMC Members December 2022



**Security Lighting
Helps Keep
Your Family Safe**

Snapping Shoals EMC offers a variety of outdoor lighting choices to meet residential, commercial and industrial needs. Visit www.ssemc.com/security-lighting to see which option is right for you and get signed up today!

Small Change Can Change Lives

The holiday season is finally here. Some call it the most wonderful season of all because it's a time of giving and spreading joy.



Giving often reminds us of the many good things we have right here in our community and why it's so important to spread the good as far as we can, especially to the most vulnerable. We're also reminded of how wonderful our community is and what a big impact we can have when we work together. 3208337

As a member of Snapping Shoals EMC's Operation Round Up, you can help spread good throughout the year. Your donations help local families and individuals in need. When you "round up" your monthly bill, you're helping to meet an immediate need, but you're also telling those who receive assistance that their community cares. Over the years, our Operation Round Up funds have fed hungry families and enabled many in need to pay medical expenses.

The cooperative principle "concern for community" is part of what defines Snapping Shoals EMC. When we first brought electricity to this community in 1938, the quality of life improved. Since then, our co-op has been at the forefront of bringing improvements to the quality of life in this community.

With your help, we've given hundreds of thousands of dollars back to local families and individuals through Operation Round Up. Across the country, more than 350 electric co-ops have an Operation Round Up program, and together, we've raised millions for local communities. This shows that small donations from electric co-ops like ours, over time, can collectively make a big impact. 4598769

We hope you think of Snapping Shoals EMC as more than your energy provider, but also as a catalyst for good in our community. Please consider joining us in helping others by calling 770-385-2737 and becoming an Operation Round Up participant today!



LET'S CHAT!

Make payment arrangements, get answers about your bill and much more with our live chat at www.ssemc.com

Holiday Closings

The offices of Snapping Shoals EMC will be closed on the following dates for holidays:

- Friday, December 23 and Monday, December 26 for Christmas
- Monday, January 2 for New Year's

Report outages online at www.ssemc.com, with the mySSEMC app or by calling 678-814-4961. 4539227

Surge Protection Offers Peace of Mind

Power surges can happen at any moment. While typically caused by lightning strikes, tripped circuit breakers and short circuits can also cause them too. Power surges can wreak havoc on the appliances and electronics inside your home, but fortunately there's a way to protect your household items so you won't have to replace them. 171298

SSEMC offers members a surge protection program called Avert for only \$8.99 a month. Avert Surge Protection provides a combination of meter-base and point-of-use protection to guard appliances and electronics from the damaging effects of power surges.

When you sign up for Avert, SSEMC will install a meter socket adapter (MSA) at your meter base to protect motor-driven appliances such as your refrigerator, air conditioner, washer and dryer. There is a one-time \$19.99 installation fee for the MSA. We will also provide five plug-in surge protectors for



SNAPPING SHOALS EMC SURGE PROTECTION

you to use inside your home to give sensitive electronics such as TVs, computers and audio systems the additional protection they need. Two of these plug-in devices will protect up to eight items each, and the other three are single-plug units. Some also provide telephone and/or coaxial (cable/satellite) protection as well. 3958733

The manufacturer guarantees protection of all qualifying appliances and electronics covered under the Avert surge protection agreement. A warranty of up to \$50,000 per surge occurrence is included. Some exclusions apply. Call our Member Services Department at 770-385-2875 for more information.



P.O. Box 509
Covington, GA 30015
www.ssemc.com

24-Hour Phone Number
770-786-3484

Report an outage:
Use the mySSEMC app
or call 678-814-4961

Pay your bill or check your account balance:
Call 1-888-999-1416 or
use the mySSEMC app

Report power theft:
Call our anonymous tip line
at 678-729-8095

Call before you dig:
Call Utilities Protection Center
of Georgia at 811 or visit
www.georgia811.com

OFFICE LOCATIONS
14750 Brown Bridge Road
Covington, GA 30016

190 Fairview Road
Ellenwood, GA 30294

*24-hour payment kiosks
are located at each of our offices*

OFFICE HOURS
8 a.m. to 5 p.m.
Monday - Friday

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**Find your number
and win a \$50 credit!**

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC members.

Report an outage, pay your bill and manage your account with the mySSEMC app.



Find us on Facebook at
www.facebook.com/SnappingShoalsEMC



ALWAYS WATCHING

SO YOU DON'T HAVE TO BE



\$16⁹⁵ /mo.

770-963-0305 | emcsecurity.com